

Embracing the Challenge of Change

Program Overview:

One of the most valuable job skills you can have in today's world is knowing how to change. Some changes we can control, others we can influence, and some situations we simply can't control. This program focuses on understanding the change process and learning key strategies to manage personal reactions, increase effectiveness individually and within your team, and learning how to move toward becoming a change agent in unstable times. Discover how to overcome resistance, build resilience, manage communication, and protect productivity for you, your team and the organization.

Learning Outcomes:

- Determine factors that impact your response to change and how you can better control your reactions.
- Assess your personal change effectiveness level and implement actions to move faster through the transition.
- Learn the four phases of change and how we can move from being stuck to maneuvering through the transition.
- Discover how to take accountability for dealing with change initiatives and influencing changes around us.
- Adopt new tools for managing the challenges of change related to communication, resistance and productivity

Biography:

Tracy Butz, owner of Think Impact Solutions, is an inspirational keynote speaker, captivating author and successful consultant. She has more than 20 years of experience actively engaging both large- and small-size audiences including the US Army, Motorola, Shopko and Subway, just to name a few. Her reputable experience includes working 10 years as Director of Learning & Development, where she was accountable for talent management and employee development. Tracy also proudly holds the Certified Speaking Professional™ (CSP) designation, which is the highest honor in the speaking profession, held by only 12 percent of speakers worldwide. Tracy truly delivers the tools for today's world, helping to further engage employees, energize workplace culture, and empower high performance.