

## Enhancing Group Dynamics in Meetings

### Program Overview:

How come some meeting facilitators are able to navigate through challenging group dynamics productively and almost effortlessly, while other meeting facilitators fail to maintain control and keep emotions in line? Discover best practices and helpful techniques to create a collaborative meeting environment designed to better ensure respectful interactions, build common ground and guide the group to generate creative and productive solutions.

### Learning Outcomes:

- Understand your role as a facilitator to effectively manage meetings and foster productivity.
- Discover how to enhance understanding and acceptance of differences in others during meetings or discussions.
- Realize some of the more common group dynamics that facilitators face and how to work through them successfully.
- Discover the art of asking good questions to diagnose difficulty and support healthy outcomes.
- Gain insight on your personal triggers and strategies to more ably confront difficult situations that arise.

### Biography:

Tracy Butz, owner of Think Impact Solutions, is an inspirational keynote speaker, captivating author and successful consultant. She has over 20 years of experience actively engaging both large- and small-size audiences including the US Army, Motorola, and Subway, just to name a few. Her reputable experience includes working 10 years as Director of Learning & Development, where she was accountable for talent management and employee development. Tracy also proudly holds the Certified Speaking Professional™ (CSP) designation, which is the highest honor in the speaking profession, held by only 12% of speakers worldwide. Tracy truly delivers the tools for today's world, helping to further engage employees, energize workplace culture, and empower high performance.